

Defect log example

This is an example of a template for logging errors (defects) found when testing your new or updated system during implementation.

Instructions:

Complete a single row for each error.

- » Every error (defect) should have an ID number.
- » Severity codes are determined by the impact it will have on that business process.
 - > Critical: the system does not work
 - > Major: the system works but is not working as required and makes it difficult or impossible to complete a task
 - > Minor: the system works but minor errors are present for example spelling, custom terminology
 - > Suggestion: not an error, but something that could be added at a future date to improve the system.
- » Status indicates whether the error has been fixed or not, or deferred to later

| ID No | Problem description | Requirements number | Severity (critical, major, minor, suggestion) | Status (open, closed, deferred) | Date Reported | Date fixed | Notes (describing actions, feedback etc.) |
|-------|---------------------|------------------------|--|---------------------------------------|---------------|------------|---|
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Note: If you are comfortable with Microsoft Excel, you may wish to create a defect log similar to the above Excel so you can filter defects.